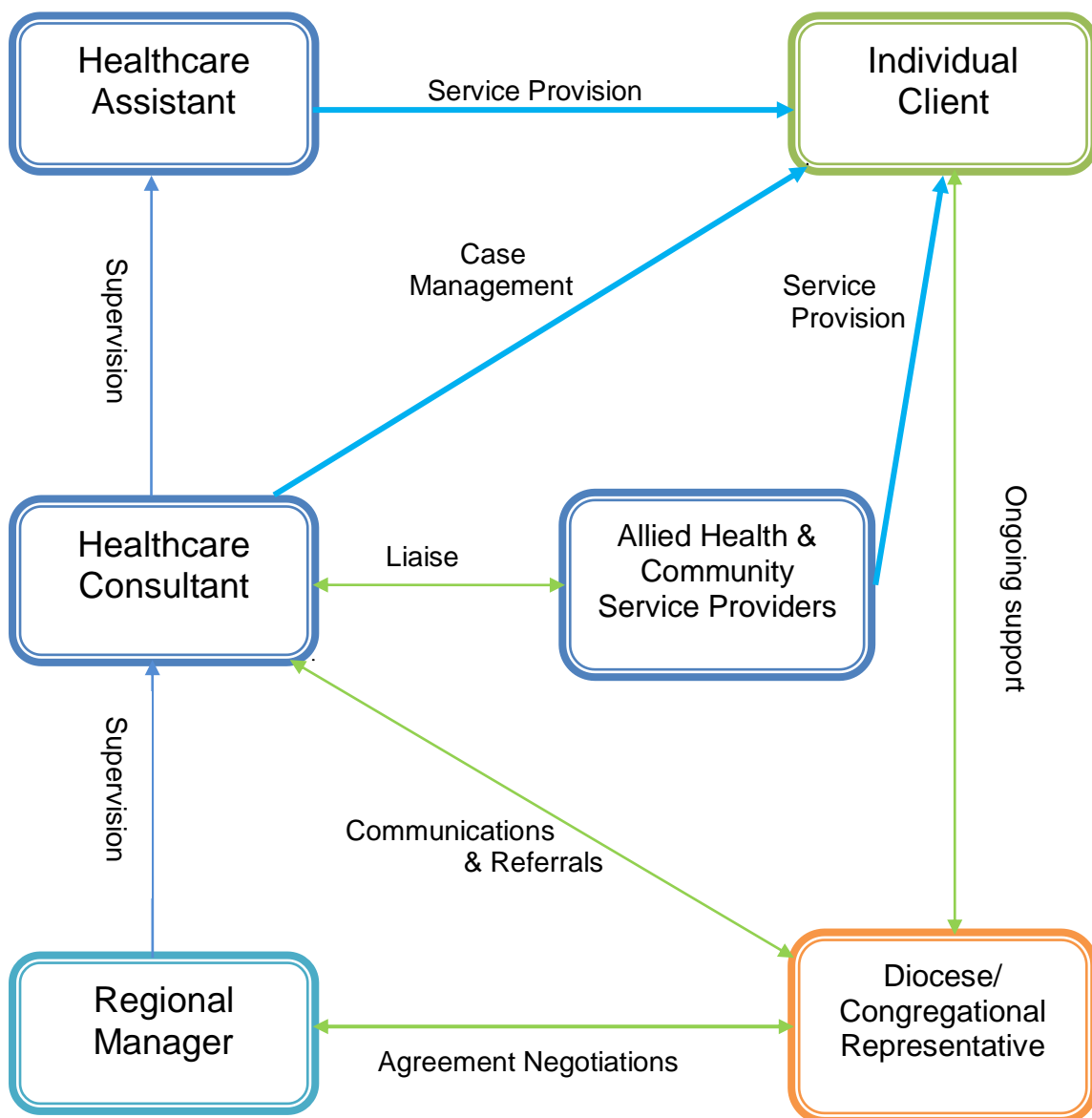




# Archangel Gabriel Consultancy Service Structure

For Diocesan and Congregational Client Groups

How we work with all relevant stakeholders  
in the best interest of the Individual Client



Your Health is Our Concern



## Explanation of Diagram

**Diocese/Congregational Representative** - The Diocese/Congregational Representative are the key contact between the client group and the Healthcare Consultant enabling a smooth delivery of services including appropriate direction, communication and referrals. The Diocese/ Congregational Representative also liaises with the Regional Manager, who monitors the contractual obligations of Archangel Gabriel Consultancy overall.

**Regional Manager** – The Regional Manager negotiates agreements, finances, staff supervision and management, complaints and feedback. Once the agreement starts the Regional Manager will have regular contact with the Diocesan/Congregational contact to monitor service delivery and discuss any changing needs of the client group regarding the agreement established.

**Healthcare Consultant** – The Healthcare Consultant reports to the Regional Manager and Diocese/Congregational Representative. Manages, coordinates and supervises direct service provision for the Individual Client and ensuring an open line of communication between all key personnel.

**Healthcare Assistant** – The Healthcare Assistant provides direct services to the Individual Client under supervision and support of the Healthcare Consultant.

**Other Service Providers** - Includes everyone else involved with an interest in the well being of the individual client such as:

- Medical (General Practitioner, Specialist, Nurses in community and hospitals)
- Allied Health Professionals (Physiotherapist, Podiatrist, Occupational Therapist, Social Worker)
- Community Services (Aged Care Assessment Team, Home and Community Care Program, Local Community Support)
- Others (Appropriate Diocese/Congregational Members, Carers, Family Members)

### Colours used in diagram

**Green box:** The most significant person in the structure is the Individual Client. The structure is designed to ensure the client is receiving the services and support they need to maintain their independence and dignity.

**Orange box:** The Diocese/Congregational Representative notify the Healthcare Consultant of any issues and concerns that arise and need attention.

**Blue boxes:** The people providing the support and services.

**Light blue arrows:** Provides service to the Individual Client.

**Green arrows:** Represent communication. Note: While the Healthcare Consultant also provides services for the Diocese/Congregational Representative, communication is highlighted as it is an essential part of the process for referrals, service updates and decision making to identify the most suitable course of action for the Individual Client.

**Dark blue arrows:** Represent the supervision of staff to ensure the service provided adheres to best practice at all times.